**Better Conversations -**

**Better Care**

**Thursday, 3 May 2018**



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| Time | Activity | Allocation |
| 9.00 | Registration for All |  |
| 09.15 – 11.30 | Overview of the Serious Illness Care Programme   * Presenting the Rationale and Evidence Base * Benefits of the conversation * Research Update * How to we identify appropriate patients * Documenting a conversation | Anita Roberts  Dr Alison Coackley |
| 11.30 – 11.40 | Coffee / Tea Break |  |
| 11.40 – 11.50 | Demonstration of the Conversation Guide in Practice | Dr Alison Coackley |
| 11.50 – 12.30 | Understanding the Conversation Guide | Anita Roberts |
| **12.30 – 13.00** | **Lunch** |  |
| 13.00 – 15.30 | Using the Conversation Guide: Role Play | Anita Roberts /  Dr Alison Coackley /  Dr Rosie Lord /  Dr Brian Haylock |
| **15.30 – 15.40** | **Coffee / Tea Break** |  |
| 15.40 – 16.00 | Evaluation and Close | Anita Roberts /  Dr Alison Coackley |