

Appendix A International Collaboration

Throughout the Phase One pilot, the Serious Illness Care Programme UK contracted with Ariadne Labs to support the following activities:

1. Implementation and Sustainability

- Development and ongoing evaluation of short-term, intermediate, and long-term implementation goals, success criteria, and risks
- Evaluation of pilot site readiness assessments
- Assessment and refinement of project scope, timelines and resources
- Identification and mitigation of real or perceived challenges
- Alignment with other local, national and international initiatives
- Articulation and iteration of a communication strategy to promote positive media attention and mitigate potential negative media attention
- Development and refinement of a sustainability plan for existing sites

2. Training and Coaching

- Training UK master trainers
- Iterative development and refinement of the UK training programme
- Coaching of implementation and master training teams
- Formal and informal coaching development for central and local coaching teams

3. Evaluation and Monitoring

- Consultation on evaluation and monitoring, report design and feedback loops to ensure ongoing process evaluation, including cross-site comparison
- Data architecture specialist support
- Quarterly and ad hoc review of evaluation and monitoring reports to assess progress of implementation and areas where further adaptation, coaching, and support may be appropriate

4. Research Planning

- Development of an implementation science-based research strategy to support understanding of the implementation and return on investment, including input on appropriate methodology and outcomes

5. Routine Support of and Contact with the UK Team

- Weekly and ad hoc phone calls between clinical leads and project managers
- Planning and remote participation in monthly 90-minute Project Management Group meeting
- Planning and remote participation in quarterly Steering Group meetings
- Ad hoc coaching support by coaching specialist
- Ad hoc review and refinement of implementation, training and workflow materials